



PUBLIC PROTECTOR  
SOUTH AFRICA

PUBLIC PROTECTOR  
MOSIRELETSI WA BATHO ● MOSIRELETSI WA BATHO  
MUSIRHELELI WA VANHU ● MUTSIRELEDZI WA VHATHU  
OPENBARE BESKERMER ● UMKHUSELI WABANTU ● UMWIKELI WABANTU

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NATIONAL OFFICE  
PRIVATE BAG X677 PRETORIA 0001 ● HILLCREST OFFICE PARK, 175 LUNNON ROAD, PRETORIA  
TEL: (012) 366 7000 ● Fax: (012) 366 3473

## PUBLIC PROTECTOR COMPLAINTS FORM

FOR OFFICE USE File number: ..... Date received: ..... Received by: .....
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1. PLEASE READ THE ATTACHED TO THIS FORM BEFORE FILLING IN YOUR DETAILS.
2. PLEASE WRITE CLEARLY AND USE **CAPITAL LETTERS**.

### YOUR DETAILS

1. **Your name**  
**ADV** Surname **ALBERTS**.  
Initials: **A DE W**
2. **If your complaint is about a pension or ID document matter, please provide your ID number.**  
ID number N/A
3. **Your address and telephone and telephone number(s)**  
The address where you live: N/A  
Postal code: N/A  
The address we can send letters to: **PLEASE SEE PAR 7**  
Postal code: **PLEASE SEE PAR 7**  
Telephone number (home): N/A  
Code: N/A Number: N/A

Telephone number (work):

Code N/A. Number: N/A

Is there any other telephone number we can call you at:

Code N/A Number: N/A

Who's telephone number is this: N/A

Fax number: Code: N/A Number: N/A

Cell phone number: N/A

**4. If this complaint is for someone else, please tell us about them.**

Miss, Mrs, Mr? N/A. Surname: **PLEASE SEE PAR 7**

Initials: N/A

**5. Their ID numbers, if the complaint is about pension or ID document matter.**

ID number: N/A

**6. Their address and telephone Numbers.**

The address where they live: **PLEASE SEE PAR 7**

Postal code: N/A

The address where we can send letters: **PLEASE SEE PAR 7**

Postal code: N/A

Telephone number: Code: ..... Number: **PLEASE SEE PAR 7**

Fax number: Code: ..... Number: **PLEASE SEE PAR 7**

7. If this complaint is for an organisation, please tell us the name of the organisation.

**FREEDOM FRONT PLUS // VRYHEIDSFRONT PLUS**

What does it (e.g. Civic, NGO, business, retailer, factory)

**POLITICAL PARTY**

Who should we talk to there?

**ADVOCATE ANTON ALBERTS, MPL GAUTENG and FF PLUS CHAIRPERSON**

What is their position (e.g. Colleague, chairperson, etc.)

The address we can send letters to: **PO BOX 67391, HIGHVELD PARK**

Postal code: **0169**

Telephone number: Code: **012** Number: **772 4410**

Fax number: Code: **012** Number: **665-2420**

E-mail: [anton.alberts@vfplus.org.za](mailto:anton.alberts@vfplus.org.za) // [jennifer@vfplus.org.za](mailto:jennifer@vfplus.org.za)

**TELL US ABOUT THE COMPLAINT**

8. Is the complaint still happening? Yes

9. If no, on what date did it happen? Day: N/A Month: N/A Year: N/A What time? N/A

10. Where did it happen? **GAUTENG DEPARTMENT OF EDUCATION**

11. Which government agency is involved? **GAUTENG DEPARTMENT OF EDUCATION & MEC PANYAZA LESUFI**

12. Tell us the names of the officials that you contacted to try and solve the problem. **N/A**

13. Where can they be reached? Address:

14. Have you reported this case to anyone else? **NO**

If yes, who (e.g. police, a lawyer, etc.) **N/A**

15. Please tell us how you heard about the Public Protector (radio, newspaper, poster, friend)?  
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**16. In this space provided below and you need more space, please use a separate piece of paper, that will be provided to you. Please attach copies of any relevant correspondence or documents.**

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We refer to our covering letter and request that the Public Protector investigate the MEC and the Gauteng Education Department`s online learner intake system with special investigation into:

- whether the MEC and Department is in dereliction of their duties to build sufficient infrastructure and schools in accordance with the needs of the province and the budget allocated. In this regard take note that the Auditor-General's report has noted that the Department had underspent more than R1 billion and also wasted more than R1 billion in the last financial year alone;
- the origin and nature of the online system and its built-in criteria and algorithm in order to establish whether it contains, biases, faults, inaccuracies, arbitrary factors and is designed to violate the law regarding the right to instruction in one's home language.

We shall appreciate your urgent attention in this regard for the sake of all interested parties and the public in general. As per the Public Protectors known *modus operandi* we, therefore, humbly request that an investigation is launched to establish what should have been done and what actually happened and advise what remedial action must be implemented.

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Signature: p.p

Date: **5 November 2019**